



2017 UC People Management Conference

Developing UC people managers for today and tomorrow

Grow your career and relationships. Empower yourself and your team. Lead others to success.

Agenda Overview: August 1

Time	Activity
3:00-8:00pm	Participant Registration
6:00-8:00pm	Welcome Reception: Sponsored by Skillssoft/SumTotal



Agenda Overview: August 2

Time	Activity		
6:30-7:30am	Wellness Walk		
7:30-8:45am	Late Registration & Breakfast		
8:45-9:30am	Opening Remarks: Dwaine Duckett		
9:30-9:45am	Travel		
9:45-10:45am	Breakout Sessions <table border="0" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> <ul style="list-style-type: none"> G Sharpen Your Critical Thinking Tools <i>CORO</i> G Making Connections that Count <i>Vanessa George</i> E Motivation – Tapping the Source <i>Carina Celesa Moore</i> E Feeling Empowered When You're Scared, Angry, or Hurt <i>Michael Poore</i> </td> <td style="width: 50%; vertical-align: top;"> <ul style="list-style-type: none"> L What's Trending in Learning & Talent <i>Morne Swart</i> E Why Emotional Intelligence Matters <i>Helen Ojeda & Karen Fay</i> L Shape Your Team Culture – Immediately Impact Results <i>Vince Martinez</i> </td> </tr> </table>	<ul style="list-style-type: none"> G Sharpen Your Critical Thinking Tools <i>CORO</i> G Making Connections that Count <i>Vanessa George</i> E Motivation – Tapping the Source <i>Carina Celesa Moore</i> E Feeling Empowered When You're Scared, Angry, or Hurt <i>Michael Poore</i> 	<ul style="list-style-type: none"> L What's Trending in Learning & Talent <i>Morne Swart</i> E Why Emotional Intelligence Matters <i>Helen Ojeda & Karen Fay</i> L Shape Your Team Culture – Immediately Impact Results <i>Vince Martinez</i>
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10:45-11:00am	Break/Travel		

11:00am-12:00pm	<p>Breakout Sessions</p> <ul style="list-style-type: none"> E Using Inquiry in Peer Coaching <i>CORO</i> L Supervisory Compliance: Achievement Unlocked! <i>Jennifer Damico Murphy, Stephanie Leider, & Shondella Reed</i> G Increasing Your Personal Change Capability <i>Scott McCallister & Lisa Terry</i> L Exercising Influence: An Introduction <i>B. Kim Barnes - Barnes & Conti</i> L Time for Leadership: Breakthrough Practices for Today <i>Pierre Khawand</i> G Enhancing Your Superpowers!: Mindfulness for Managers <i>Meg Corman</i> L Real Stories of Employment Practices Claims and How to Avoid Them <i>Kevin Confetti & Cheryl Lloyd</i>
12:00-12:15pm	Break/Travel
12:15-1:15pm	Lunch: Sponsored by American Management Association (AMA)
1:15-2:15pm	Featured Speaker: Gerry Preciado
2:15-2:30pm	Travel
2:30-3:30pm	<p>Breakout Sessions</p> <ul style="list-style-type: none"> E Position Yourself to Negotiate <i>CORO</i> E Team Dysfunction: Steps to Mitigate It's Influence <i>Reg Randles</i> E Redefining Accountability to Engage and Empower <i>Vince Martinez</i> L Puzzles, Mysteries and Muddles: An Introduction <i>B. Kim Barnes - Barnes & Conti</i> L Leading the Workforce Today & Tomorrow <i>Erin DiCamillo & Ingrid Laman</i> L The Innovative Leader: Design Thinking in Action <i>Pierre Khawand</i> E Key Drivers of Employee Engagement & How to Use Them <i>Marie Hairston</i> E HR's Unique Position within the HCM Landscape <i>Morne Swart</i>
3:30-3:45pm	Break/Travel
3:45-4:45pm	<p>Breakout Sessions</p> <ul style="list-style-type: none"> G What's Your Line? : Creating Your Professional Narrative <i>CORO</i> G Managing for the Future – Engaging the ‘Ready for Retirement’ Employee <i>Gary Schlimgen & Bruce Mattos</i> G Getting Started with Talent Analytics <i>Jayme Mogen, Jennifer McInroe & Stefan Gaertner</i> E The Naked Truth About Customer Service <i>Lee Tomlinson</i> G “Just Deal With It”: An Introduction to Emotional Intelligence <i>Frank Widman</i> L Building a Performance-Based Culture with Lean Six Sigma <i>Kevin Phillips & Julio Harriague</i> E Manager on the Move: How to Create a Pocket of Excellence <i>Laura Putnam</i>
4:45-5:30pm	Adjourn
5:30-7:30pm	Hosted Dinner and Featured Speaker: Daniel Seddiqui



Agenda Overview: August 3

Time	Activity
6:00-7:00am	Wellness Walk
7:00-8:00am	Breakfast
8:00-8:45am	Poolside Chat: Michael Beck, Ron Coley, Johnese Spisso
8:45-9:00am	Travel
9:00-10:00am	<p>Breakout Sessions</p> <ul style="list-style-type: none"> L Authentic Leadership through Storytelling <i>Ingrid Gavshon & Doy Charnsupharindr – Berkeley Executive Coaching Institute</i> G Managing Innovation: An Introduction <i>B. Kim Barnes - Barnes & Conti</i> L Management Strategies to Mitigate Implicit Bias <i>Jonathan Feingold & Evelyn Carter</i> L The Only Thing Constant is Change: Navigating Change and Transition <i>Helen Ojeda</i> E Prepare Yourself and Your Organization for the Future: Organizational Readiness and Your Individual Growth Plan <i>Kevin Phillips</i> L SCARF Model <i>Desirae Palma</i> G What You Need to Know to Manage Staff Compensation in the Pay for Performance Era <i>Karen Beradi</i> G Sharing Successes: MDP Best Practices Breakout <i>Nancy Chen Lane, Carina Celesia Moore, Rejeana Mathis, & Frank Widman</i>
10:00-10:15am	Break/Travel
10:15-11:15am	<p>Breakout Sessions</p> <ul style="list-style-type: none"> E Mission Possible: Employee Engagement <i>Kate Bradley – Blessing White</i> L Keys to Attracting the Right Talent <i>Michael Yates & Steven Wiseman</i> G Increase Your Personal Effectiveness: Self-Coaching for Managers <i>Anna Rodrigues</i> G What the CFO Wants You to Know <i>Mercedes Munoz</i> G Mindfulness @ Work - Thrive in the Midst of Overload <i>Pierre Khawand</i> L Managing in a Unionized Environment <i>Peter Chester</i> G Becoming a Powerful Communicator <i>Ingrid Gavshon & Doy Charnsupharindr - Berkeley Executive Coaching Institute</i>
11:15-11:30am	Break/Travel
11:30am-12:30pm	Featured Speaker: Vernice "FlyGirl" Armour
12:30-12:45pm	Break/Travel
12:45-1:30pm	Lunch: Sponsored by LinkedIn

1:30-2:30pm	<p>Breakout Sessions</p> <ul style="list-style-type: none"> E Nourish to Flourish <i>Staci Richards & Caroline Adams</i> L To Lead is to Serve <i>Reg Randles</i> L Helping Your Staff Build Financial Wellness <i>Hyun Swanson & Matt Newton</i> L Leadership Ready: Organizational Readiness and Succession Planning <i>Kevin Phillips</i> E Has Performance Management Left You Disengaged? <i>Nancy Chen Lane</i> E Coaching for Success with the GROW Model <i>Helen Ojeda & Becky Clockel</i> G Maximizing your Social media Presence <i>Bruce Mattos</i> G Toastmasters – Where Leaders Are Made <i>Donna Robinson & Evelyn Woolridge</i>
2:30-2:45pm	Break/Travel
2:45-3:30pm	Featured Speaker: Howard Gillman — Closing Remarks: Dwaine Duckett